

MINUTES OF THE PEMBROKESHIRE ACCESS GROUP MEETING  
HELD AT PEMBROKESHIRE COUNTY COUNCIL'S OFFICES ON 9th JUNE  
2017

---

PRESENT: Marilyn Pope, Alan Hunt, Jessica Hatchett, Beryl Thomas-Cleaver, Ian Hatchett, Eva Rich, Annette Peter, Alyson Cooke, Anthony Richards, Frank Heaseman, Rex Codd, Margaret Baron.

APOLOGIES: Apologies for absence were received from Henry Langen, Judith McNamara, Liz Cartwright, Emma Rees, Alan Thomas, Bill Cleevely, Stuart Merrit, and Jeremy De Wilton.

---

**Pembrokeshire Coast Path by Google Street View – Anthony Richards**

1. Anthony Richards from the Pembrokeshire Coast National Park Authority (PCNPA) demonstrated how the coast path can be accessed online using Google Street View. This allows people to 'virtually' walk the coast path and see the scenery and terrain all around them through 360°.
2. This new facility is a perfect supplement to the National Park Authority's existing publication "Walks for All" which the Access Group helped develop and identifies easy access walks along the coast path. It is available either online or as a hard copy from their Tourist Information Centres.
3. Beryl mentioned the importance of identifying the location of public toilets along the coast path so that disabled people can plan their day out.
4. Congratulations were extended to PCNPA for their excellent work in making all their facilities, including the coast path where possible, more accessible to disabled people.

**Minutes of the last meeting**

1. The minutes were accepted as a true record.
2. Margaret asked if anyone had heard how Henry was. He has been very ill on holiday in France. On behalf of the Group Beryl wished Henry a speedy recovery and hoped we would see him soon when he returns from France.

**Matters Arising**

1. Margaret Baron agreed to take over from Henry as Treasurer and Jessica Hatchett agreed to take over the post of Secretary. A show of hands was unanimous and the positions will be ratified at an Extraordinary General Meeting on 13<sup>th</sup> July.
2. Beryl thanked the Community Voice Sub-Committee for making the Big Access Talk such a great success. Eva said that people in the south of the county did not seem to know about the Big Access Talk. It was agreed to try target publicity more effectively if the conference is held again but nevertheless the event was a sell-out success.
3. Jessica and Alyson raised the issue of call monitoring for carers. They

are having to log in and out of calls using a client's phone. Margaret said they are also using computers. Jessica said she has heard stories of carers being paid by the minute, being late because of not being given travel time, and the system not working. Beryl suggested the item is put on the agenda for the next meeting in July and we look into inviting Jonathan Griffiths to a future meeting.

4. It is understood that Norman Industries has signed up to the Disability Confident Scheme which shows you are open to the possibility of employing disabled people. Pembrokeshire County Council has yet to commit to the Scheme and Beryl asked Alan to invite somebody to the July meeting to discuss this.

### **Treasurer (Person in charge of the Group's money)**

1. The current balance at the bank is £2010.86.
2. We have received a payment from DANFO (£300) for sponsoring the Mobiloo at the Big Access Talk.
3. The group paid £10.74 to PCC for refreshments at today's meeting.
4. A cheque for the insurance was written (£225.50) to the broker Thomas Carroll.
5. Alan has filled out the required online form from Lloyds Bank so that Margaret can receive the bank statements and sign cheques. The form was signed by Eva who will take it for Bill to sign.
6. Another form will be required to remove Bill as a signatory and sign up to online banking. Alan will look this.

### **Correspondence (letters received since the last meeting)**

1. Equality & Human Rights Commission Newsletter – Life as a disabled person.
2. Email from Jo-Anne Clayton, Hywel Dda Health Board thanking the Group for the Access Audit Training which she found extremely helpful, interesting and gained a lot of knowledge.

### **Pembrokeshire People First (PPF)**

There was no report from PPF and Stuart and Jeremy were not present.

### **Community Voice Project**

1. Beryl said she was very proud of the Access Group and the members of the sub committee for all of their hard work with the event. Jessica said she was overwhelmed to see the number of people who had turned up. Beryl said some people were unhappy as they felt their questions were not answered. We were ahead in the morning and should have allowed more time for questions.
2. Jessica read out the following feedback from the day:
  - a. Jamie Owen was fantastic – can we have him again please?
  - b. Very professional and very well organised – lovely people helping

- run the day
  - c. Good mix of speakers
  - d. Very informative
  - e. Mobiloo
  - f. Palantypists and BSL interpreters
  - g. Lots of people in attendance
3. Things to think about for the future included:
- a. Food/breaks – table by table?
  - b. Less speakers
  - c. More time for questions and debate – maybe submit questions in advance?
  - d. Interaction such as a piece of theatre or videos
  - e. Have quiet areas for people who may get overwhelmed
  - f. Food – problems with gluten free
  - g. Some speakers needed to simplify their presentations and cater more to the audience
4. Ian said Showboat TV were thrilled to be able to film the day. Beryl praised them, Magnum PA and the palantypists and BSL interpreters.
5. Alan said there were 25 or more people who had expressed an interest in being involved in the development of a CIL. He suggested we set up some sort of forum away from the Access Group. Jessica will write to each person and invite them to a meeting in September. The suggested date was Thursday 7<sup>th</sup> September from 2pm to 4pm, either at the Archives or the Picton Centre.
6. Jessica will send a letter of thanks to Jamie Owen.
7. The subgroup will meet on Thursday 15<sup>th</sup> June to discuss Jessica's contract. Jessica would like to cease self-employment and work as part of Ian's company Red Target Ltd. The Access Group will speak to PAVS and discuss this next week.
8. The sub group will also arrange the delivery of uncollected awards and certificates. Some can be hand delivered and others can be posted. This will be discussed by the sub group.
9. Jessica mentioned that the project could have a table at the County Show as part of the PAVS community marquee. The show is on Tuesday 15<sup>th</sup>, Wednesday 16<sup>th</sup> and Thursday 17<sup>th</sup> August. Jessica will email Alan the details. Alan also mentioned that he thought the council or show organisers should get the Mobiloo for the three days. It would cost about £600.

**Any other business (anything else that people want to talk about)**

- 1. Liz Cartwright sent Alan a link to the website DisabledGo. Alan will send it to Ian for possible use on Accessible Pembrokeshire.

2. Emma Lewis from PACTO said that Gill from Theatr Fforwm had mentioned that some people with learning difficulties have said they don't like the stigma of holding up the Pembrokeshire Passport.
3. The path that Eva mentioned can be raised to clear to mud. The path should be 2 metres wide.
4. Frank said the alarm cord in the disabled toilet in County Hall is tied up and unreachable. Alan will notify County Hall Facilities.
5. The group will write to the Trunk Road Agency about needing a crossing by Aldi.
6. Alyson said there are no dropped kerbs by her house in Trafalgar Road so she has to go behind a van to cross the road. Alan will arrange to meet Alyson on site.
7. The main entrance doors at Pembroke Town Hall are extremely heavy. Alan will write to them.
8. Alyson reported that a friend has had difficulty with First Cymru busses who refused to put the ramp out and now drive straight passed when she is waiting at the bus stop. Alan will talk to PCC Transportation Section.
9. Rex and Margaret talked about an incident at Kensington House earlier this year which the police attended. They were not happy with the response from the police. Alan will try and find out more about it.

Meeting closed 4.00pm.